

Alex Johnson

Operations Manager

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PROFESSIONAL SUMMARY

Results-driven Operations Manager with 8+ years of experience optimizing supply chain processes and reducing operational costs by 20%. Proven track record of leading cross-functional teams to improve efficiency and scalability.

EXPERIENCE

Operations Manager

Brevitas Logistics

2022 - Present

- Reduced warehouse overhead by 25% through process automation and lean management.
- Led a team of 12 to achieve 98% on-time delivery rate across 50+ routes.
- Implemented inventory tracking system that decreased stock discrepancies by 40%.
- Negotiated contracts with 3PL providers, saving \$200K annually.

Senior Operations Coordinator

Apex Supply Chain

2019 - 2022

- Streamlined order fulfillment process, cutting average turnaround from 5 to 3 days.
- Managed vendor relationships resulting in 15% cost savings on raw materials.
- Developed training materials that reduced new hire onboarding time by 30%.
- Analyzed KPIs to identify bottlenecks, improving throughput by 18%.

SKILLS

Core Skills: Process Improvement, Lean Management, Supply Chain Optimization, Team Leadership, Data Analysis, Inventory Management, Budgeting, Vendor Negotiation, KPI Tracking, Project Management, Six Sigma, Logistics Coordination

EDUCATION

BBA in Operations Management

University of Illinois

2018